



case study

Clwyd Theatr Cymru *Wales*



THE THEATRE

Clwyd Theatr Cymru is Wales' foremost drama producing theatre company and arts centre. The complex is in Mold, Flintshire, and includes a cinema, two theatres, a suite of function rooms and a third occasional performance space.

THE PROJECT

The reception / box office counter in the theatre's foyer was in need of replacing. Whilst the height of the desk was just within the guideline dimensions for disabled access, the theatre team felt it was not ideal, and as they also needed to install an induction loop and other features, they decided that they should replace the entire structure.

Charles Evans had been recommended to the theatre team by another client and following a tender process, they were commissioned to design, manufacture and install the new counter for the Theatre.

The selected design featured a curved reception counter constructed in polished ash, and included three ticket counter points and a desk module for each cashier, together with a disabled access point. In addition frameless glass was used to create dividing screens.

The installation took place during working hours which required that the box office be temporarily re-located. The Charles Evans team worked closely with the other contractors who were responsible for the electrical and data aspects of the installation.

CUSTOMER FEEDBACK:

"The job went very smoothly and the Charles Evans team were very obliging. They fitted their work around the other activities in the building and made time for the other contractors to work.

Charles Evans did a very good job, and I will certainly consider them again for future projects"

Pat Nelder, Clwyd Theatr Cymru

